ORIGINAL



BEFORE THE ARIZONA CORPORATION COMMISSION

2 MIKE GLEASON
Chairman
3 WILLIAM A. MUNDELL
Commissioner
4 JEFF HATCH-MILLER
Commissioner
5 KRISTIN K. MAYES
Commissioner
6 GARY PIERCE
Commissioner

2007 JUL 26 P 4: 01

AZ CORP COMMISSION DOCKET CONTROL

Arizona Corporation Commission DOCKETED

JUL 26 2007

DOCKETED BY

in

IN THE MATTER OF THE COMMISSION ON ITS OWN MOTION INVESTIGATING THE FAILURE

OF NUMEROUS UTILITIES FILE ANNUAL REPORTS FOR CALENDAR YEAR 2005.

DOCKET NO. C-00000A-07-0430

COMPLAINT AND PETITION FOR AN ORDER TO SHOW CAUSE

Staff of the Utilities Division ("Staff") of the Arizona Corporation Commission ("Commission") hereby brings this Complaint and Petition for Order to Show Cause against the following respondents:

DOCKERNO	COMPANY NAME
T-03902A	CENTURYTEL SOLUTIONS, LLC
T-03092A	COMMONWEALTH LONG DISTANCE CO., dba CLD
T-03497A	CONNECTAMERICA, INC. dba CONNECT US OF DELAWARE
T-03961A	EARLAND E CASS
T-03882A	ENKIDO, INC.
T-03920A	EN-TOUCH SYSTEMS, INC.
T-04165A	EXERGY GROUP, LLC
T-03416A	GERLACH ENTERPRISES, INC. dba GCI
T-04105A	GLOBAL INTERNETWORKING, INC.
W-02271A	GREEN ACRES WATER COMPANY
T-03068A	HEATH COMMUNICATIONS, INC.
T-03372A	INMARK, INC. dba PREFERRED BILLING
T-04115A	JACK BELOVE dba TUCSON PAYPHONES
W-03853A	LAKE VERDE WATER COMPANY
T-03174A	LIGHTYEAR COMMUNICATIONS, INC.
T-03853A	MAXCESS, INC.
W-02164A	MORRISTOWN WATER COMPANY
T-04001A	MULTA COMMUNICATIONS, CORP. dba MULTACOM
T-03505A	NICKEA COMMUNICATION, LLC

T-03989A	NTC NETWORK LLC
W-04069A	OATMAN WATER COMPANY, LLC
W-01774A	PICACHO WATER IMPROVEMENT
T-04005A	QUICK TEL, INC.
W-01958A	ROOSEVELT LAKE RESORT, INC.
T-04243A	SANO CORPORATION dba MARYLAND WEST APARTMENTS
T-04055A	STEVE HALSTEAD dba PUBLIC PHONE
W-01407A	STRAWBERRY WATER COMPANY
W-01344A	TACNA WATER COMPANY
T-03363A	TELETRUST, INC.
T-04172A	TELLOGIC dba QUALITY TELEPHONE
T-04288A	TELRITE CORPORATION
T-04000A	TELSEON CARRIER SERVICES, INC.
T-04070A	TOLL CALL, INC.
T-04224A	TOTAL CALL INTERNATIONAL, INC.
T-03439A	UNITED SERVICES TELEPHONE, LLC
W-02148A	VALLEY VIEW WATER COMPANY, INC.
T-03998A	VISTA VOICE & DATA INC.
W-01983A	VOYAGER AT WHITE MOUNTAIN LAKES WATER CO.
T-03820A	W2COM INTERNATIONAL, LLC
T-04270A	WEILCOPAIT, LTD
W-04161A	WHITE HORSE RANCH OWNERS ASSOCIATION, INC.
W-01084A	WILLIAM P. FARR dba SALOME WATER COMPANY

Staff, for its Complaint, alleges as follows:

I

The Commission is an agency of the State of Arizona, existing by virtue of Article 15 of the Arizona Constitution.

II

Respondents are public service corporations as defined by Article 15, Section 2 of the Arizona Constitution, and were issued Certificates of Convenience and Necessity in accordance with Arizona Revised Statutes Section 40-281.

III

As public service corporations, respondents are subject to the jurisdiction of the Commission with regard to the matters herein alleged.

27

16

17

18

19

20

21

22

23

24

25

26

IV

2 3

1

4

5

6 7

8

9

10

11 12

13

14

15

16

17

18

19

20 21

22

23

24

25

26

27

28

This Complaint is initiated and authorized pursuant to Arizona Revised Statutes, Sections 40-202, 40-204, 40-425, 40-426, and Arizona Administrative Code R14-2-411.D.4, R14-2-510.G.4, R14-2-610.D.4., R14-2-907.A., R14-2-1011.A., and R14-2-1115.F.

Investigation by the Staff reveals that Respondents have violated Arizona Revised Statutes and Commission Rules. Staff alleges the following in support of this claim:

- A. Pursuant to Arizona Revised Statutes Section 40-204 and Arizona Administrative Code R14-2-411.D.4, R14-2-510.G.4, R14-2-610.D.4., R14-2-907.A., R14-2-1011.A., and R14-2-1115.F., all public service corporations in Arizona are required to file an annual report on or before April 15 of each year.
- B. Despite repeated attempts by the Staff to persuade Respondents to file such reports, Respondents have failed to do so and are thus in violation of Arizona Revised Statutes Section 40-204 and Arizona Administrative Code, R14-2-411.D.4, R14-2-510.G.4, R14-2-610.D.4., R14-2-907.A., R14-2-1011.A., and R14-2-1115.F.
- C. Pursuant to Arizona Revised Statutes Section 40-204, Respondents are in contempt of the Commission for their failure to comply with the aforementioned rules and requirements of the Commission.

VI

The violations of Respondents to the aforementioned rules and requirements, as alleged herein, constitutes grounds to assess a civil penalty against Respondents pursuant to Arizona Revised Statutes Section 40-424 and 40-425, in an amount not less than \$100 nor more than \$5,000 for each violation, and/or revoke respondents certificate of convenience and necessity.

RESPECTFULLY SUBMITTED this 26th day of July, 2007.

Charles H. Hains, Attorney, Legal Division

Arizona Corporation Commission 1200 West Washington Street

Phoenix, Arizona 85007

(602) 542-6026

		2
1	The original and eighteen (18) copies of the foregoing were filed this	•
2	26 th day of July, 2007 with:	
3	Docket Control	·
4	Arizona Corporation Commission 1200 West Washington Street	
5	Phoenix, Arizona 85007	
6	Copy of the foregoing mailed on the	
7	27 th day of July, 2007 to:	
8	CenturyTel Solutions, LLC	Al Gerlach
9	100 Century Park Dr.	Gerlach Enterprises, Inc.
10	Monroe, LA 71203	GCI 3002 Fiechtner Dr, Ste I
	Commonwealth Long Distance Company	Fargo, ND 58103
11	CLD 105 Carnegie Center	Patrick Crocker
12	Princeton, NJ 08540	Global Internetworking, Inc.
13		900 Comerica Building
14	Monica Borne Haab ConnectAmerica, Inc.	Kalamazoo, MI 49007-4652
	Connect US of Delaware	Thomas Campbell
15	1842 Centre Point Dr., Ste. 128 Naperville, IL 60563	Michael Hallam
16	Naperville, 1L 00303	Green Acres Water Company 2891 Patricia Lane
17	Earland E Cass	Yuma, AZ 85364
18	16823 N. 1st Lane, Ste. 11 Phoenix, AZ 85023	Jim Heath
	,	Heath Communications, Inc.
19	Nayle Shafei	PO Box 86143
20	Enkido, Inc. 401 Hackensack Ave., 5th Floor	Tucson, AZ 85754
21	Hackensack, NJ 07601	Steven Clay
22	Thomas H. Campbell	Inmark, Inc. Preferred Billing
	Michael T. Hallam	7300 Hudson Blvd Ste 265
23	En-Touch Systems, Inc.	Oakdale, MN 55128
24	13105 Northwest Freeway, Ste. 1020 Houston, TX 77040	Jack Belove
25		Tucson Payphones
26	Chady Manager	62699 E. Mesa Crest Court
	Exergy Group, LLC 1550 West 84th St., Ste. 58	Tucson, AZ 85739
27	Hialeah, FL 33014	

1	Lake Verde Water Company	John Byrne
2	PO Box 2777	Roosevelt Lake Resort, Inc.
	Camp Verde, AZ 86322	HCO 2, Box 901
3	D1 Oi-	Roosevelt, AZ 85545
4	Douglas Orvis Lightyear Communications, Inc.	Ann Boomsma
7	1901 Eastpoint Parkway	Sano Corporation
5	Louisville, KY 40223	dba Maryland West Apartments
	10000	2540 W. Maryland Ave
6	Lance Steinhart	Phoenix, AZ 85017
7	Maxcess, Inc.	×
	100 W. Lucerne Plaza, Ste. 500	Steve Halstead
8	Orlando, FL 32801	Public Phone
9	N	12188 Central Avenue, #323
	Morristown Water Company P.O. Box 156	Chino, CA 91710
10	Morristown, AZ 85342	Strawberry Water Company
11	Worldstown, AZ 83342	203A W. Airport Rd
11	Caroline Roberts	Payson, AZ 85541
12	Multa Communications, Corp.	
12	13191 Crossroads Pkwy N., Ste. 505	Kay Kelland
13	City of Industry, CA 91746	Tacna Water Company
14		2993 S. AZ Ave
	Mark Wright	Yuma, AZ 85365
15	Nickea Communication, LLC	m 1 T
16	5020 N Lak A Yucca	Teletrust, Inc. 5760 40th Street #C
10	Tucson, AZ 85743	Lubbock, TX 79407
17	Eric Bender	Lubbock, 17/9407
18	NTC Network LLC	TelLogic
10	633 W. 5th St., 56th Floor	Quality Telephone
19	Los Angeles, CA 90071	PO Box 7310
20		Dallas, TX 752090310
20	Steve Anderson	
21	Oatman Water Company, L.L.C.	Telrite Corporation
	9184 N. 81st Street	4113 Monticello St
22	Scottsdale, AZ 85258	Covington, GA 30014
23	Picacho Water Improvement	Rogera Harris
	PO Box 44	Alexander Stokas
24	Picacho, AZ 85421	Telseon Carrier Services, Inc.
25		7887 E. Belleview, Ste. 600
ر کے	Sam Bell	Englewood, CA 80111
26	Quick Tel, Inc.	
27	324 Trinity Place	
27	Elizabeth, NJ 07201	

1 Jacque Wood Toll Call, Inc. 2 6000 Live Oak Pkwy., Ste. 111-A Norcross, GA 30093 3 4 Total Call International, Inc. 707 Wilshire Blvd., 12th Floor 5 Los Angeles, CA 90017 6 Steve Bleser, President United Services Telephone, L.L.C. 7 475 Metroplex Dr., Ste. 106 8 Nashville, IN 37211 9 Valley View Water Company Inc. PO Box 12490 10 Scottsdale, AZ 85267 11 Charles David 12 Vista Voice & Data Inc. 130 N. Central, 3rd Floor 13 Phoenix, AZ 85004 14 Mary Beth Savel Voyager at White Mountain Lakes 15 Water Company, Inc. 16 P.O. Box 90890 White Mountain Lake, AZ 85912 17 18 19 monica a martine 20 21 22 23 24 25 26 27 28

W2Com International, LLC 3500 Park Center Dr Dayton, OH 45414

Richard Weil WeilcoPAIT, Ltd. 719 S. Buckskin Terrace Gilbert, AZ 85296

White Horse Ranch Owners Association, Inc. PO Box 10516
Prescott, AZ 86304

William P. Farr Salome Water Company P.O. Box 550 Salome, AZ 85348

Mr. Ernest G. Johnson Director, Utilities Division Arizona Corporation Commission 1200 West Washington Phoenix, Arizona 85007

1	BEFORE THE ARIZONA CORPORATION COMMISSION		
2			
3	JEFF HATCH-MILLER Chairman WILLIAM A. MUNDELL		
4	Commissioner MIKE GLEASON		
5	Commissioner KRISTIN K. MAYES		
6 7	Commissioner GARY PIERCE Commissioner		
8			
9	IN THE MATTER OF THE COMMISSION) DOCKET NO. C-00000A-07-07430		
10	ON ITS OWN MOTION INVESTIGATING THE FAILURE OF NUMEROUS DECISION NO		
11	UTILITIES TO FILE ANNUAL REPORTS 5 FOR CALENDAR YEAR 2005 ORDER TO SHOW CAUSE		
12) ORDER TO SHOW CAUSE		
13			
14 15	Open Meeting August 21 and 22, 2007 Phoenix, Arizona		
16	BY THE COMMISSION:		
17	The Arizona Corporation Commission ("Commission"), hereby issues this Order to Show		
18	Cause against the following respondents:		
19			
20	DOCKETNO : COMPANY NAME		
	T-03902A CENTURYTEL SOLUTIONS, LLC		
21	T-03092A COMMONWEALTH LONG DISTANCE CO., dba CLD T-03497A CONNECTAMERICA, INC. dba CONNECT US OF DELAWARE		
22	gradulation (CONTINUE TO CONTINUE TO CONTINUE TO CONTINUE TO CONTINUE TO A CONTINUE TO		
23	T-03882A ENKIDO, INC.		
43	T-03920A EN-TOUCH SYSTEMS, INC.		
24	T-04165A EXERGY GROUP, LLC T-03416A GERLACH ENTERPRISES, INC. dba GCI		
25	T-04105A GLOBAL INTERNETWORKING, INC.		

GREEN ACRES WATER COMPANY

INMARK, INC. dba PREFERRED BILLING

JACK BELOVE dba TUCSON PAYPHONES

HEATH COMMUNICATIONS, INC.

LAKE VERDE WATER COMPANY

W-02271A

T-03068A

T-03372A

T-04115A

W-03853A

26

27

- 1		
1	T-03174A	LIGHTYEAR COMMUNICATIONS, INC.
	T-03853A	MAXCESS, INC.
2	W-02164A	MORRISTOWN WATER COMPANY
3	T-04001A	MULTA COMMUNICATIONS, CORP. dba MULTACOM
ا ً	T-03505A	NICKEA COMMUNICATION, LLC
4	T-03989A	NTC NETWORK LLC
_	W-04069A	OATMAN WATER COMPANY, LLC
5	W-01774A	PICACHO WATER IMPROVEMENT
6	T-04005A	QUICK TEL, INC.
Ĭ	W-01958A	ROOSEVELT LAKE RESORT, INC.
7	T-04243A	SANO CORPORATION dba MARYLAND WEST APARTMENTS
	T-04055A	STEVE HALSTEAD dba PUBLIC PHONE
8	W-01407A	STRAWBERRY WATER COMPANY
9	W-01344A	TACNA WATER COMPANY
	T-03363A	TELETRUST, INC.
10	T-04172A	TELLOGIC dba QUALITY TELEPHONE
11	T-04288A	TELRITE CORPORATION
11	T-04000A	TELSEON CARRIER SERVICES, INC.
12	T-04070A	TOLL CALL, INC.
	T-04224A	TOTAL CALL INTERNATIONAL, INC.
13	T-03439A	UNITED SERVICES TELEPHONE, LLC
14	W-02148A	VALLEY VIEW WATER COMPANY, INC.
14	T-03998A	VISTA VOICE & DATA INC.
15	W-01983A	VOYAGER AT WHITE MOUNTAIN LAKES WATER CO.
	T-03820A	W2COM INTERNATIONAL, LLC
16	T-04270A	WEILCOPAIT, LTD
17	W-04161A	WHITE HORSE RANCH OWNERS ASSOCIATION, INC.
1/	W-01084A	WILLIAM P. FARR dba SALOME WATER COMPANY

FINDINGS OF FACT

The Commission, for its Complaint, and order to show cause alleges as follows:

- 1. The Commission is an agency of the State of Arizona, existing by virtue of Article 15 of the Arizona Constitution.
- 2. Respondents are public service corporations as defined by Article 15, Section 2 of the Arizona Constitution, and were issued Certificates of Convenience and Necessity in accordance with Arizona Revised Statutes Section 40-281.
- 3. As public service corporations, respondents are subject to the jurisdiction of the Commission with regard to the matters herein alleged.

Decision	No.		
	110.		

2

11 12

1415

13

161718

1920

2122

24

23

2526

27

28

4. This Complaint is initiated and authorized pursuant to Arizona Revised Statutes, Sections 40-202, 40-204, 40-425, 40-426, and Arizona Administrative Code R14-2-411.D.4, R14-2-510.G.4, R14-2-610.D.4., R14-2-907.A., R14-2-1011.A., and R14-2-1115.F.

- 5. Investigation by the Commission's Staff ("Staff") reveals and the Commission alleges that Respondents have violated Arizona Revised Statutes and Commission Rules. The Commission alleges the following in support of this claim:
 - A. Pursuant to Arizona Revised Statutes Section 40-204 and Arizona Administrative Code R14-2-411.D.4, R14-2-510.G.4, R14-2-610.D.4., R14-2-907.A., R14-2-1011.A., and R14-2-1115.F., all public service corporations in Arizona are required to file an annual report on or before April 15 of each year.
 - B. Despite repeated attempts by the Staff to persuade Respondents to file such reports, Respondents have failed to do so and are thus in violation of Arizona Revised Statutes Section 40-204 and Arizona Administrative Code, R14-2-411.D.4, R14-2-510.G.4, R14-2-610.D.4., R14-2-907.A., R14-2-1011.A., and R14-2-1115.F.
 - C. Pursuant to Arizona Revised Statutes Section 40-204, Respondents are in contempt of the Commission for their failure to comply with the aforementioned rules and requirements of the Commission.
- 6. The violations of Respondents to the aforementioned rules and requirements, as alleged herein, constitutes grounds to assess a civil penalty against Respondents pursuant to Arizona Revised Statutes Section 40-424 and 40-425, in an amount not less than \$100 nor more than \$5,000 for each violation, and/or revoke respondents certificate of convenience and necessity.

CONCLUSIONS OF LAW

- 1. The Respondents are public service corporations within the meaning of Article XV of the Arizona Constitution and is subject to the jurisdiction of the Commission.
- 2. The Commission has jurisdiction over the subject matter of Staff's Complaint and Petition for Order to Show Cause.
 - 3. Notice of this proceeding has been given in accordance with law.

<u>ORDER</u>

THEREFORE IT IS ORDERED that Respondents appear before the Arizona Corporation Commission at a time and place designated by the Commission's Hearing Division and show

_		•	3 T		
1 12	2016	7101	No.		
IJC		514711	INU.		

Decision No.

1	DOCKET NO. C-00000A-07-0430	
2		
3	T-03902A	T-04105A
	CenturyTel Solutions, LLC 100 Century Park Dr.	Global Internetworking, Inc. % Patrick Crocker
4	Monroe, LA 71203	900 Comerica Bldg
5	T-03092A	Kalamazoo, MI 49007
6	Commonwealth Long Distance Company	W 02271 A
7	CLD	W-02271A Green Acres Water Company
8	105 Carnegie Center Princeton, NJ 08540	2891 Patricia Lane
	1111100001,110 003 10	Yuma, AZ 85364
9	T-03497A	T-03068A
10	ConnectAmerica, Inc. Connect US of Delaware	Heath Communications, Inc.
11	1842 Centre Point Dr., Ste. 128	PO Box 86143 Tucson, AZ 85754
	Naperville, IL 60563	1405011, 112 05 75 1
12	T-03961A	T-03372A
13	Earland E Cass	Inmark, Inc. Preferred Billing
14	16823 N. 1st Lane, Ste. 11 Phoenix, AZ 85023	7300 Hudson Blvd Ste 265
15		Oakdale, MN 55128
	T-03882A Enkido, Inc.	T-04115A
16	401 Hackensack Ave., 5th Floor	Jack Belove
17	Hackensack, NJ 07601	Tucson Payphones 62699 E. Mesa Crest Court
18	T-03920A	Tucson, AZ 85739
19	En-Touch Systems, Inc.	W 01557 A
	13105 Northwest Freeway, Ste. 1020	W-01557A Lake Verde Water Company
20	Houston, TX 77040	PO Box 2777
21	T-04165A	Camp Verde, AZ 86322
22	Exergy Group, LLC	T-03174A
23	1550 West 84th St., Ste. 58 Hialeah, FL 33014	Lightyear Communications, Inc.
23		1901 Eastpoint Parkway Louisville, KY 40223
24	T-03416A	Louisvine, KT 40223
25	Gerlach Enterprises, Inc. GCI	T-03853A
26	3002 Fiechtner Dr, Ste I	Maxcess, Inc. 100 W. Lucerne Plaza, Ste. 500
	Fargo, ND 58103	Orlando, FL 32801
27		
28		

1 2 3	W-02164A Morristown Water Company P.O. Box 156 Morristown, AZ 85342	T-04055A Steve Halstead Public Phone 12188 Central Avenue, #323 Chino, CA 91710
4	T-04001A Multa Communications, Corp.	W-01407A
5	Multacom 13191 Crossroads Pkwy N., Ste. 505	Strawberry Water Company 203A W. Airport Rd
6	City of Industry, CA 91746	Payson, AZ 85541
7	T-03505A	W-01344A
8	Nickea Communication, LLC 5020 N Lak A Yucca	Tacna Water Company 2993 S. AZ Ave
9	Tucson, AZ 85743	Yuma, AZ 85365
10	T-03989A	T-03363A
11	NTC Network LLC 633 W. 5th St., 56th Floor	Teletrust, Inc. 5760 40th Street #C
12	Los Angeles, CA 90071	Lubbock, TX 79407
13	W-04069A	T-04172A
14	Oatman Water Company, L.L.C. 9184 N. 81st Street	TelLogic Quality Telephone
15	Scottsdale, AZ 85258	PO Box 7310
16	 W-01774A	Dallas, TX 75209-0310
	Picacho Water Improvement	T-04288A
17	PO Box 44	Telrite Corporation 4113 Monticello St
18	Picacho, AZ 85421	Covington, GA 30014
19	T-04005A	T 04000 A
20	Quick Tel, Inc. 324 Trinity Place	T-04000A Telseon Carrier Services, Inc.
20	Elizabeth, NJ 07201	7887 E. Belleview, Ste. 600
21		Englewood, CA 80111
22	W-01958A Roosevelt Lake Resort, Inc.	T-04070A
23	HCO 2, Box 901	Toll Call, Inc.
	Roosevelt, AZ 85545	6000 Live Oak Pkwy., Ste. 111-A
24	T-04243A	Norcross, GA 30093
25	Sano Corporation	T-04224A
26	dba Maryland West Apartments 2540 W. Maryland Ave	Total Call International, Inc. 707 Wilshire Blvd., 12th Floor
27	Phoenix, AZ 85017	Los Angeles, CA 90017
28		Decision No.

1	T-03439A	Mr. Christopher C. Kempley
2	United Services Telephone, L.L.C.	Chief Counsel
II.	475 Metroplex Dr., Ste. 106 Nashville, IN 37211	Arizona Corporation Commission 1200 West Washington
4	W-02148A	Phoenix, Arizona 85007
5	Valley View Water Company Inc. PO Box 12490	
6	Scottsdale, AZ 85267	
7	T-03998A Vista Voice & Data Inc.	
8	130 N. Central, 3rd Floor Ste. 303	
9	Phoenix, AZ 85004	
10	W-01983A	
11	Voyager at White Mountain Lakes Water Company, Inc.	
12	P.O. Box 90890 White Mountain Lake, AZ 85912	
13	T-03820A	
14	W2Com International, LLC	
15	3500 Park Center Dr Dayton, OH 45414	
16	T-04270A	
17	WeilcoPAIT, Ltd. 719 S. Buckskin Terrace	
18	Gilbert, AZ 85296	
19	W-04161A	
20	White Horse Ranch Owners Association, Inc. PO Box 10516	
21	Prescott, AZ 86304	
22	W-01084A William P. Farr	
23	Salome Water Company	
2425	P.O. Box 550 Salome, AZ 85348	
25 26	Mr. Ernest G. Johnson	
27	Director, Utilities Division Arizona Corporation Commission	
28	1200 West Washington Phoenix, Arizona 85007	
20	I HOGHA, AHZOHA 65007	Decision No.